



Mario & Luigi: A Team Approach to HIV Care

How we **Earl (Mario)** and **I (Liv- Luigi)** support clients + how we support you

Background: HIV Care Continuum

- Diagnosis



Earl supports clients at this stage to link them to care when patients do not due to barriers

- Linked to Care

- Retained in Care

- People may fall out of care



I support people at this stage

Priority Populations

- ★ BIPOC (Black, Indigenous, or People of Color)
- ★ 2SLGBTQ+ (Two spirit, lesbian, gay, bisexual, transgender, queer, intersex)
- ★ Unhoused/Precariously Housed
- ★ Poverty
- ★ Immigrants/Undocumented folks/Refugees
- ★ Substance abuse
- ★ Mental health challenges
- ★ People with disabilities
- ★ Currently/Formerly Incarcerated
- ★ People who are pregnant (new directive)



Mario's (Earl)

Role: Supporting Newly Diagnosed Clients

- ☛ Works with individuals newly diagnosed with HIV
- ☛ Links clients to care (Lifelong, BACH, AHS, Asian Health Services, La Clinica, etc)
- ☛ Provides evidence based education and support to clients
- ☛ Helps clients start the care continuum



A 3D rendered image of Luigi from the Super Mario Bros. franchise. He is wearing his signature green cap with a white 'L' on it, a green shirt, and blue overalls. He has a large black mustache and is looking directly at the camera with a neutral expression. He is holding a black flashlight in his right hand, which is illuminated, casting a bright beam of light. The background is a dimly lit room with wooden paneling and a large mirror reflecting a red and green machine, possibly a vending machine or a piece of equipment.

Luigi's (Liv's)

Role: Re-Engaging Folks Out of Care

- ✎ Works with previously diagnosed people out of HIV care (6 months – 3 years)
- ✎ Supports re-engagement into care
- ✎ Investigates other locating information
- ✎ Respects client choice for provider
- ✎ Conducts outreach and field visits



Supporting Case Managers

- Case consultation and strategy support
- Field visit and outreach assistance
- Support with alternative provider linkage
- Provide new contact information on clients OOC
- Space to debrief tough cases



Give Up

Try Again

Call Luigi

When to reach out 1-1:

- Client hard to locate or disengaged and consistently difficult to reach in general- need more contact information
- Unsure about next steps

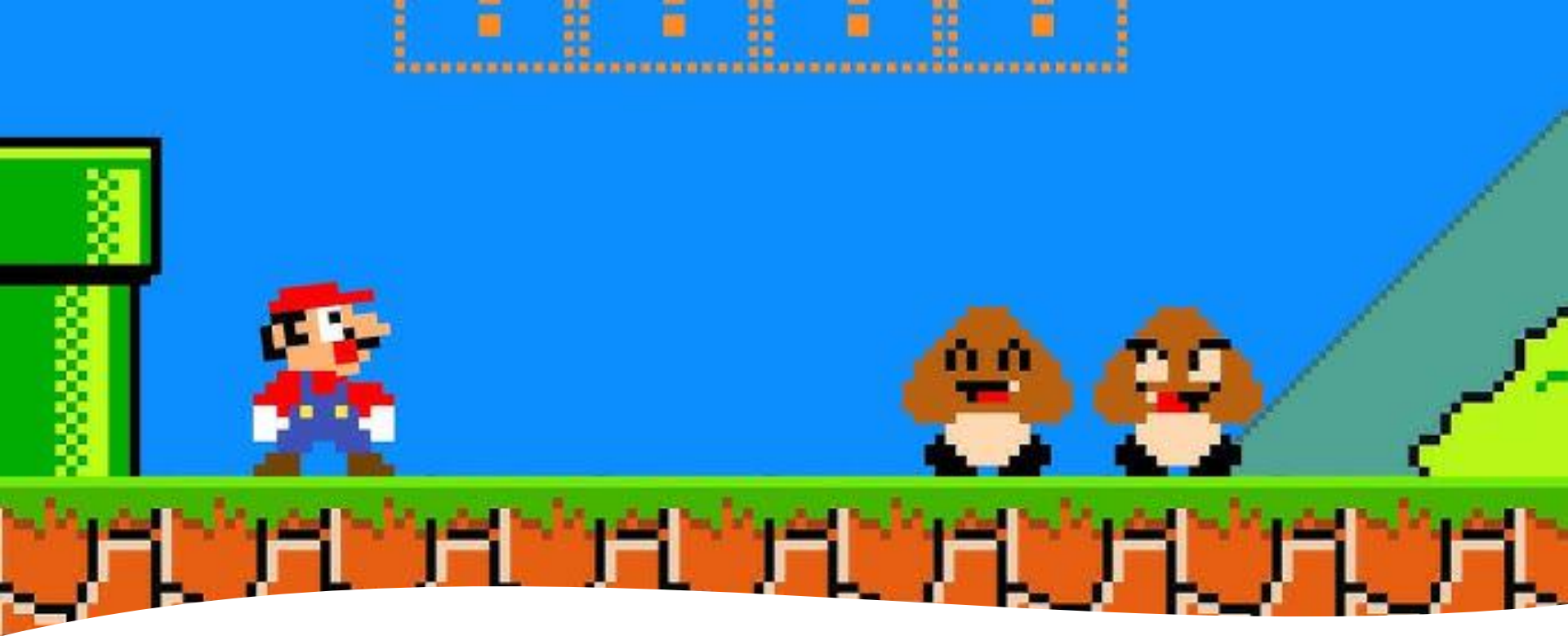
Safety File Transfer Protocol (SFTP)

- A portal to keep patient information secure and encrypted.
- Quarterly basis upload for all agencies enrolled
 - Case criteria:
 - Clients who are completely unreachable for 6+ months to 3 years, last county they were located was Alameda County



WIP: RAPID ART IN THE FIELD

- Working on a protocol to rapidly re-engage People Living with HIV (PLWH) who have fallen out of care, facing significant barriers to antiretroviral therapy (ART) and ongoing HIV care.
- Facilitate rapid linkage to HIV care, including same-day ART initiation by implementing field-based lab testing and dispensing a two-week supply of ART when appropriate, followed by referral to a partner clinic for ongoing HIV care and treatment.



Any Questions?

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