



## East Bay Regional Case Manager's Meeting

Thursday, February 12, 2026

Location: 1100 Creekside Dr, San Leandro, 2nd floor Conference Room

### Participant Agenda

**Intention:** These meetings are a place for those working directly with clients to come together, network, get access to important updates and problem-solve the challenges they face in their work.

#### Objectives:

- **Identify** Project Open Hand's regional efforts to improve health outcomes. Become familiar with eligibility requirements and referral processes for POH's programs, including medically tailored meals and groceries.
- **Identify** strategies to help ensure individuals in crisis connect with supportive, caring professionals and promote proactive help-seeking behaviors within the community. Become familiar with CSS crisis services, including both the call and text lines.

#### Agenda:

- 10:30am: Coffee & networking
- 10:45am: Welcome and Introductions
- Community spotlight: **Project Open Hand**
- Community announcements
- **Open discussion:** innovation ideas for EHE Phase 2
- **Crisis Support Services:** Supports available to your clients
- 12:45pm: Close out and next meeting information
- 1pm – Grab & go lunch available

*Regional Case Managers meetings are part of an Ending the HIV Epidemic Project funded through the Alameda County Public Health Department Office of HIV Care.*