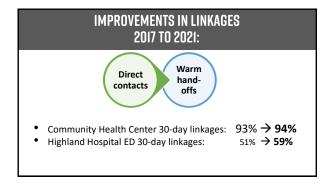


## IMPROVEMENTS IN LINKAGES 2012 TO 2017: Warm handoffs • Alameda County 90-day linkages: • Contra Costa 90-day linkages: 70%→ 79% (+9%) 82%→ 92% (+10%)



# DISPARITIES IN HIGHLAND ED LINKAGES (community health centers: 94%) 25 people not linked from the Highland ED, Jan-Sept 2020: 8 86% substance use disorder (SUD) 56% phoneless; 44% phoneless + SUD 24% mental health diagnosis 12% houseless

Alameda Health Systems
Emergency Department (ED)
HIV linkages
Case Example:
A Successful Linkage



### **COLLABORATION**

- •ED
  - Result disclosure
  - Consult w / ED HIV Linkage
  - ART prescription
  - Social services consult safe housing (declined)
  - Same day drop-in AIC

### **COLLABORATION**

- AIC
  - Pt no shows to appointment
  - ART from pharmacy
  - AIC unsuccessful attempts contact (no phone)
  - · Letter sent to address on file
  - Impression likely "LTFU"

### **COLLABORATION**

- Same Day Clinic
  - •7d later presents Urgent Care for anxiety
- Pharmacist
  - Recognizes patient!
  - Direct hand-off to AIC

### **OUTCOME**

- Rapid nurse intake AIC
- · Successful engagement with clinic
- $\begin{tabular}{ll} \bullet \mbox{ Completes detox program} \to \mbox{ sober living} \\ \mbox{ environment} \\ \end{tabular}$
- Employed
- Undetectable VL since 11/2020

Case Example: An Unsuccessful Linkage

### **CASE PRESENTATION**

- •35 y male
- Agitated after meth use
- Screening HIV Ag/Ab test "reactive"



### **COLLABORATION**

- •ED
  - Result disclosure
  - ED HIV Linkage notified
  - Rapid ART start
- AIC
  - In-person ED counseling session
  - · Appointment scheduling
- Substance Use Disorder
  - Counseling session

### OUTCOME

- · Clinic no show
- Alameda County Public Health Department notified
  - · Contact with SF County jail
  - SFDPH referral

## BREAKOUT GROUPS: ED LINKAGE STRATEGIES AND BEST PRACTICES

- 1. Introductions
- 2. Any ED linkage cases you'd like to share? (without identifiers)
- 3. How would you support this person with disclosure and linkage?
- 4. What if they don't pick up the phone? Don't show up?
- 5. What if they have active substance use or serious mental health condition that makes it hard for them to get to an appointment?
- 6. How do my biases get in the way?



### **SHARING BEST PRACTICES & NEXT STEPS:**

- · Try out these highlighted strategies:
- · Resources:
- Direct line to the <u>Highland/AHS ED HIV team</u>: 510-437-8368
- Direct line to the <u>Bridge Substance Use Navigator team</u>: 510-545-2765
- Housing linkages workshop: October 28 (Thursday), 11 am



### JOIN US AT OUR NEXT MEETINGS!

- ★ Fri, September 24, 11 am: PrEP and Prevention meeting
- ★ Thurs, October 28, 11 am: Housing linkages workshop
- ★ Fri, December 3, 12 pm: World AIDS Day commemoration
- ★ Find updates online: EBGTZ.org
- ★ Join our email lists or working groups: contact yamini@ebgtz.org

