

The COVID-19 Pandemic has hit our community hard. However, La Clínica and Family Optical remain open to serve your needs!

Please see below our temporary site changes during this time.

Hour changes:

Family Optical is open Monday-Friday 10:00 AM-4:30 PM

Service Changes:

- We are currently seeing patients with limited service and prioritizing emergency needs.
- Glasses pick-ups are pre-arranged and drive by pick-ups encouraged.
- We recently changed our Electronic Medical Record system and may need some additional registration information.
- Anyone entering the building will be screened for temperature and COVID-like symptoms.
- Appointments required.

We will gradually be increasing the amount of appointments available over the next couple of months to ensure we are following social distancing measures for the safety of both patients and staff. If/when our hours change we will share that information.

<u>Please note:</u> as of January 2020, Medi-Cal now covers glasses and optical services for Adults. HIV+ patients with Medi-Cal will not be eligible to use Ryan White program funding because the visit and glasses are already covered through Medi-Cal. HIV+ patients with Medi-Cal coverage may call and schedule a regular appointment.

For questions or to schedule an appointment, please contact Family Optical during business hours: 510-535-5500

3060 East 9th Street Oakland, CA 94601

COVID-19 Program Update

La Clínica Family Optical 6/25/20